



**Annual Report and Plan for Community Benefit
Huntington Hospital
Fiscal Year 2021 (January 1, 2021 – December 31, 2021)**

Submitted to:
Department of Health Care Assessment and Information (HCAI)
Accounting and Reporting Systems Section
Sacramento, California

Contents

- About Huntington Hospital 3
 - Mission and Vision 5
 - Mission 5
 - Vision 5
 - Governance..... 5
- Caring for our Community 8
- Community Health Needs Assessment..... 10
- Addressing Priority Health Needs..... 12
- Huntington Hospital’s COVID-19 Response 14
- Community Benefit Services Summary 2021 15
- Community Benefit Plan 2020-2022..... 22
 - Significant Needs the Hospital Intends to Address 22
 - Needs the Hospital Will Not Address..... 23
- Contact Information 25

About Huntington Hospital

Founded in 1892, Huntington Hospital is committed to providing excellent patient care delivered with compassion and respect. In August 2021, Huntington Hospital affiliated with Cedars-Sinai under the umbrella of Cedars-Sinai Health Systems. Huntington Hospital is a 619-bed, nonprofit community hospital located in Pasadena, California. The hospital offers a full complement of acute medical care and community services, ranging from general medicine to the foremost specialized programs in cardiovascular services, oncology, and the neurosciences. The hospital has the only Level II Trauma Center in the region as well as the only Level III Neonatal Intensive Care Unit (NICU). In addition, Huntington Hospital offers women's and children's services, state-of-the-art orthopedic surgery, psychiatric services, Huntington Hospital Senior Care Network, and Huntington Ambulatory Care Center.

Through an ongoing partnership between Huntington Hospital and Shriners Hospitals for Children – Southern California, inpatient surgical and medical services for pediatric patients are available at Huntington Hospital and the medical team provides advanced post-surgical care. A Shriners for Children Medical Center (located across the street from the hospital campus) offers specialty care services for pediatric patients in the region. In 2018, Huntington Hospital and Providence St. Joseph Health entered into an agreement to further expand access to quality care. Providence St. Joseph Health, which includes 12 medical institutions across Los Angeles and Orange Counties, contracts exclusively with Huntington Hospital in the San Gabriel Valley for all acute care hospital and outpatient clinical services. Huntington Hospital also partners with the University of Southern California (USC) Institute for Maternal-Fetal Health to offer a Fetal Surgery Program in Pasadena – encompassing high-risk perinatal care, surgery and NICU expertise.

Huntington Hospital is committed to providing the highest quality health care and emergency services to the residents of our community. Through our efforts, including collaborations with our long-standing community partners, we continue to work to improve the health and well-being of all individuals living and working in the community, with particular attention to those who are too often without resources.

Awards

Huntington Hospital was the recipient of the following awards and accolades in 2021:

- *U.S. News & World Report* rankings
 - #12 Hospital in Los Angeles
 - #20 Best Hospital in California
 - Ranked as High Performing for Maternity
- Awarded Healthgrades America's 100 Best Hospitals and Excellence Award for Cardiac Care and Coronary Intervention

- Awarded Healthgrades Five-Star Distinctions
 - Coronary interventional procedures
 - Treatment of heart failure
 - Treatment of heart attack
 - Hip fracture treatment
 - Treatment of Gastrointestinal Bleed
- Blue Shield of California Blue Distinction®
 - Bariatric Surgery
 - Knee and Hip Replacement
 - Maternity Care
- Get with the Guidelines Stroke Gold Plus Quality Achievement Award from the American Heart/Stroke Association, Stroke Honor Roll and Type 2 Diabetes Honor Roll
- Magnet® designation for nursing excellence from the American Nurses Credentialing Center (ANCC)
- Gold Seal of Approval® from The Joint Commission for total knee and hip replacement program
- Awarded LGBTQ+ Healthcare Equality Leader designation by the Human Rights Campaign
- Beacon Award for Excellence in critical care by the American Association of Critical Care Nurses (AACN)
- Baby-Friendly® USA Designated Hospital
- The Jim and Eleanor Randall Breast Center received:
 - A full three-year accreditation from the National Accreditation Program for Breast Centers (NAPBC), one of only three hospitals in Los Angeles County to achieve this level of accreditation
 - Full three-year accreditation from the American College of Surgeons' Commission on Cancer

Mission and Vision

Mission

To provide excellent health care and compassionate service to each person by bringing together outstanding physicians, caring nurses, professional staff and advanced technologies.

Vision

To be the leader in creating community well-being through world-class health care delivered with kindness and dignity.

Core Values

Respect * Integrity * Stewardship * Excellence * Collaboration

Diversity, Equity and Inclusion Pledge

Since 1892, Huntington has provided quality care, jobs, and support to the communities we serve to ensure a bright future where all residents can reach their full potential. We are committed to addressing health disparities that exist so that all communities may thrive. We acknowledge historical barriers, societal inequities and biases that disproportionately impact low-income households, communities of color, people with disabilities and other underserved communities that make it harder for these groups to have equitable access to care, higher education, housing and jobs.

We actively pledge to:

- **Apply** an equity lens to all aspects of our business, care, and will collaborate with our community to prioritize their voices.
- **Partner** with others to breakthrough economic, cultural, and language barriers. We want to ensure that all receive high-quality care – regardless of income, sexual orientation, gender identify, race, ethnicity, or language – and can reach their full potential.
- **Enforce** equitable processes and policies in hiring, promotions, and employee compensation.
- **Develop** ways to measure, track, and share our progress on these commitments to ensure accountability and impact.
- **Revisit** and update these commitments annually as part of our ongoing journey to an equitable future.

Governance

The Huntington Hospital Board of Directors guides the direction of community benefit, with guidance from the Community Benefit Committee (CBC).

Community Benefit Oversight

The Community Benefit Committee (CBC) is an advisory committee for the hospital's community

benefit programs. The CBC reviews and validates legal and regulatory compliance specific to community benefit mandates; assures community benefit programs and services are effectively meeting identified community health needs, with emphasis on populations with unmet health needs; and increases transparency and awareness of community benefit activities. The members of the CBC include:

Akila Gibbs, Executive Director, Pasadena Senior Center

Ana Maria Apodaca, Director, Health Programs, Pasadena Unified School District

Ann Rector, Community Member

Anne Miskey, Chief Executive Officer, Union Station

Araceli Mellem, Executive Assistant to the Mayor, City of Pasadena

Bill Bogaard, Huntington Hospital Board Member

Cathi Chadwell, Executive Director, Philanthropy and Public Affairs, Huntington Hospital

Celina Alvarez, Executive Director, Housing Works

Christian Port, Senior Manager of Business Development, Planned Parenthood of Pasadena and San Gabriel Valley

Cynthia Ramos, Assistant to Director and Health Officer, City of Pasadena Public Health Department

Debbie Williams, Huntington Hospital Board Member

Divina Bautista, Head Nurse Practitioner, Caltech Student Health Center

Dolores Hickambottom, Retired Field Representative, State Senator Jack Scott

Ellen Lee, Huntington Hospital Board Member

Elva Sandoval, Executive Director, Families Forward

Jane Haderlein, Senior Vice President Philanthropy and External Affairs, Huntington Hospital

Jennifer Howes, Acting Director, Caltech Health and Counseling Center

Jenny Vanslyke, Prehospital Care Manager/PFD Nurse Education, Huntington Hospital

Juliana Serrano, Director, Office of Creative Connections, All Saints Church

Kathy Podley, Huntington Hospital Board Member

Lena Kennedy, Community Advocate

Lori J. Morgan, President and CEO, Huntington Hospital

Marcia Penido, Director, Care Coordination, Huntington Hospital

Margaret Morrow, President and CEO, Public Counsel

Margie Martinez, Chief Executive Officer, ChapCare

Mark Watterson, Chief Executive Officer, Convalescent Aid Society

Mary Donnelly-Crocker, Executive Director, Young & Healthy

Pamela Weatherspoon, Vice-President, Diversity, Equity and Inclusion, Huntington Hospital

Priscilla Gamb, Community Advocate

Rary Simmons, Huntington Hospital Board Member

Rita Elshout, Community Advocate

R-Lene Mijares deLang, Mijares Restaurant, Community Advocate
Ruth Pichaj, Manager, Community Outreach and Community Benefit, Huntington Hospital
Sheryl Rudie, Executive Director, Strategy and Business Development, Huntington Hospital
Stacy Miller, Director Volunteer Services, Huntington Hospital
Steve Madison, Councilmember District 6, City of Pasadena
Takako Suzuki, Field Representative District 6, City of Pasadena
Tim Sell, Chief of Emergency Services, Pasadena Fire Department
Vannia DeLaCuba, Deputy to Mayor, City of Pasadena
Wendy Wang, MPP, Director of Community Education, Outreach, and Public Policy, Pacific Clinics
Ying-Ying Goh, Director and Health Officer, City of Pasadena Public Health Department

Caring for our Community

Huntington Hospital has provided compassionate, world-class care for 130 years. Huntington Hospital offers the full spectrum of care for every need, in a variety of settings and through community partnerships. From primary care to urgent care, and from emergency care to trauma care, Huntington Hospital and its partners ensure that community members receive the right care, in the right place, at the right time.

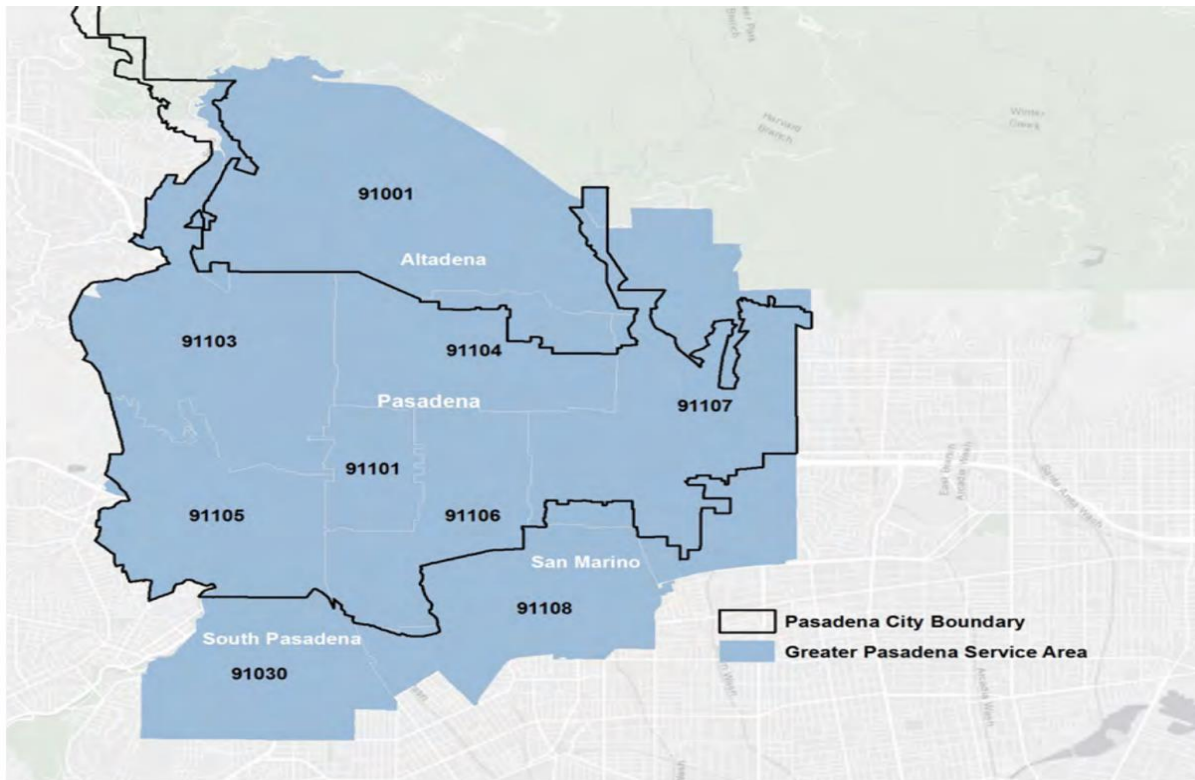
Service Area

Huntington Hospital is located at 100 W. California Blvd., Pasadena CA 91105. The hospital's service area encompasses nine ZIP Codes in the cities of Altadena (unincorporated), Pasadena, San Marino, and South Pasadena. The service area is located in the Los Angeles County 5th Supervisorial District and in Los Angeles County Service Planning Area (SPA) 3.

Huntington Hospital Service Area

Geographic Areas	ZIP Codes
Pasadena	91101, 91103, 91104, 91105, 91106, 91107
San Marino	91108
Altadena	91001
South Pasadena	91030,

Service Area Map



Community Snapshot

The population of the Huntington Hospital service area is 234,421. In the service area, 19.6% are children, 64% are adults, ages 18-64, and 16.4% of the population are seniors, ages 65 and older. The population is racially and ethnically diverse, with Whites comprising 36.9% of the population. 29.9% of the population are Latino/Hispanic, 19.3% are Asian, and 9.7% are Black/African Americans. The majority of the population speaks English at home (58.2%) followed by Spanish (22.6%), Asian and Pacific Islanders languages (12.6%) and Indo-European languages, including Armenian, (5.9%).

Among area residents, an estimated 11.6% of families live below the Federal Poverty Level (FPL). In addition, 12.8% of children, ages 0-17, live below the FPL. Educational attainment is a key driver of health. In the service area, 10.1% of adults, ages 25 and older, lack a high school diploma. 54.1% of area adults have a Bachelor's degree or higher degree. In the service area, 93.9% of the population (all age groups) have health insurance coverage. 98% of children, ages 0 to 18, and 91.3% of adults, ages 19 to 64, have health insurance coverage.

Community Health Needs Assessment

Huntington Hospital conducted a Community Health Needs Assessment (CHNA) in 2019 as required by state and federal law. The CHNA is a primary tool used by Huntington to determine its community benefit plan, which outlines how it will give back to the community in the form of health care and other community services to address unmet community health needs. The assessment incorporated components of primary data collection and secondary data analysis that focused on the health and social needs of the service area. Huntington Hospital worked in collaboration with the City of Pasadena Public Health Department to complete the CHNA.

Huntington Hospital and the City of Pasadena Public Health conducted targeted interviews to gather information and opinions from persons who represent the broad interests of the community served by the hospital. Thirty-two (32) interviews were completed with key community informants, including obtaining input from the City of Pasadena Public Health Department. In addition, nine (9) focus groups or “listening sessions” were conducted in English, Spanish and Mandarin. Focus groups represented LGBTQ Senior Adults, Asian American Adults, Latino Adults including Native Spanish Speakers, Senior Adults, African American Adults and African American Youth.

Priority Health Needs

Significant health needs were identified from an analysis of the primary and secondary data sources. Interviews and focus groups with community stakeholders were used to gather input and identify the significant health needs.

- Access to care
- Alcohol, tobacco and other substance use
- Cancer
- Exercise, nutrition and weight
- Heart disease and stroke
- Housing insecurity and homelessness
- Immunizations and infectious disease
- Maternal, infant and child health
- Mental health
- Social environment/cultural competency

The identified significant community needs were prioritized with input from the community. During a facilitated prioritization session, participants rated health topic areas based on the urgency and magnitude of the problem, and the resources in the community available to address the issue. The six highest rated areas of need were:

1. Housing insecurity and homelessness
2. Mental health

3. Older adults and aging
4. Access to care
5. Exercise, nutrition, and weight
6. Maternal, infant, and child health

The complete CHNA report and the prioritized health needs can be accessed at <https://www.huntingtonhospital.org/wp-content/uploads/2020/06/Pasadena-CHNA-v21-11-26-2019.pdf>. We welcome feedback on the Community Health Needs Assessment and Implementation Strategy. Please send your feedback to: ruth.pichaj@huntingtonhospital.com.

Addressing Priority Health Needs

In 2021, Huntington Hospital engaged in activities and programs that addressed the priority health needs identified in the 2020-2022 Implementation Strategy. Huntington Hospital chose to address: access to health care services, older adults and aging, child and adolescent health, and heart disease and stroke through a commitment of community benefit programs and resources.

Access to Health Care Services

Financial Assistance, Insurance Enrollment, Medication Assistance and Transportation

The hospital provided financial assistance through free and discounted care for health care services. To address health care access issues, Huntington Hospital offered information and enrollment assistance in low-cost insurance programs. Additionally, discounted or free prescription medications were provided upon discharge for patients who were unable to afford the cost of their medications. The hospital also provided transportation support for those patients and families who were not able to access needed care due to a lack of transportation.

Health Screenings

To empower individuals to enjoy the healthiest lifestyles possible, registered nurses fluent in English and Spanish conducted free health screenings and counseling at diverse locations, including senior centers, grocery stores, libraries and farmers markets.

PORT Team

The Pasadena Outreach Response Team (PORT) is a joint effort of the City of Pasadena Public Health and Fire Departments, and Union Station Homeless Services that addresses homelessness as a public health concern. PORT provided field-based support and advocacy for people who were experiencing homelessness, living with chronic health conditions, diagnosed with mental health and/or substance use disorders. Huntington Hospital provided a registered nurse, 10 hours per week, to assist the program. Additionally, PORT provided field-based health screenings and administered flu vaccines and COVID-19 vaccines.

Ambulatory Care Clinic

Staffed by the hospital's internal medicine residents, the Huntington Ambulatory Care Clinic (HACC) provided primary and specialty care for uninsured and underinsured community members.

Community Support

Huntington Hospital provided cash donations to nonprofit community organizations dedicated to increasing access to health care.

Child and Adolescent Health

Lactation Support

Under the supervision of a lactation specialist, Huntington Hospital provided lactation support by phone to breastfeeding mothers.

Community Support

Huntington Hospital provided cash donations to nonprofit community organizations dedicated to supporting child and adolescent health.

Heart Disease and Stroke

Health Education and Outreach

Health education sessions on heart health and stroke care were offered through the Senior Care Network.

Chronic Disease Screenings

Registered nurses fluent in English and Spanish conducted free health screenings and counseling at diverse locations, including senior centers, grocery stores, libraries and farmer's markets.

Food For All

Huntington Hospital is a member of the Food for All San Gabriel Valley Initiative. The program introduced food insecurity screening with patients and used a Social Determinates of Health platform to connect at-risk patients with patient navigators who are located at food agency partners.

Support Groups

Huntington Hospital offered a variety of support groups including nutrition/weight management and stroke.

Community Support

Huntington Hospital provided cash donations to nonprofit community organizations dedicated to preventing and treating heart disease and stroke.

Older Adults and Aging

Flu Vaccines

Free community flu shots were provided at a variety of locations including: local area community centers, senior centers, senior supportive living centers, churches, public libraries, community events, farmers markets. In response to COVID-19, many sites featured drive-through flu shots and outside tables for administration.

Health Education and Exercise Activities

Health education sessions and chair yoga were offered to seniors at senior centers and community centers.

Senior Care Network

The Senior Care Network (SCN) helps older adults and adults with disabilities and their families remain healthy and independent and live safely in their homes. The community-based team includes over 30 staff and additional volunteers and students. They responded to phone inquiries from the general public, provided a variety of educational lectures, and distributed biannual Health Connection Newsletters, containing information and advice on aging and disease management.

Community Support

Huntington Hospital provided cash donations to nonprofit community organizations dedicated to the care of older adults.

Huntington Hospital's COVID-19 Response

Partnership with Pasadena Public Health Department

Huntington Hospital and the Pasadena Public Health Department (PPHD) worked closely to get the vaccine out to the community. Huntington Hospital administered over 40,000 COVID-19 vaccine doses.

Reaching the Vaccine-Hesitant

Huntington Hospital deployed creative tactics to improve access to the COVID-19 vaccine throughout the African American community. Easy access to the vaccine was provided through pop-up clinics at community churches, community centers, schools, and neighborhood events. African American seniors were provided with the first and second doses of the COVID-19 vaccine at a pop-up vaccine clinic that took place outside of the NAACP offices.

Community Outreach and Communication

Huntington Hospital provided regular updates on the pandemic in local, national, and international news outlets as well as on Huntington Hospital's website. FAQs and prevention tips were available on the [COVID-19 information page](#).

Community Benefit Services Summary 2021

Accomplishments in 2021 (January 1, 2021 – December 31, 2021)

Community benefit services promote health and healing and focus on addressing the identified unmet health needs of the community. For a program or service to be considered a community benefit it must: improve access to health care; or enhance the health of the community; or advance medical or health care knowledge; or reduce the burden of government or other nonprofit community efforts. Due to COVID-19, some of our annually supported programs and events were postponed. Other programs were transferred from in person events to virtual meetings to allow for social distancing.

Community Health Improvement Services

Definition: activities carried out to improve community health, available to the public, which address a community need.

Community Health Education

- Provided free chair yoga classes; 147 community members participated.
- [Healthy Pasadena Website](#) was made available free to service providers, nonprofits and the general public. This hospital sponsored information about community health status, social factors, tips for staying healthy, living longer, critical prevention, and health aging.
- Offered a Diabetes Empowerment and Education Program (D.E.E.P.) and a diabetes management support group for persons with Type II diabetes. The six-week program was offered in English and Spanish. In 2021, 148 community members participated.
- Offered support groups, including cancer, mental health, weight management, and stroke. In 2021, over 840 community members participated.
- Provided diabetes education for 15 persons with pre-diabetes and diabetes, and for their caregivers and family members.
- Provided tele-lectures to 614 older adults on topics related to healthy aging and improving access to care.

Community Based Clinical Services

- Administered 32,000 COVID-19 vaccines to over 16,000 persons.
- 2,440 free flu shots were provided at a variety of locations including: local area community centers, senior centers, senior supportive living centers, churches, public libraries, community events, farmer's markets. Flu vaccines were also donated to Mt. St. Mary's School of Nursing Health Center for distribution to students.
- Registered nurses fluent in English and Spanish conducted free health screenings and counseling at diverse locations, including senior centers, grocery stores, libraries and farmer's markets. In 2021, 560 health screenings were provided.

- The Pasadena Outreach Response Team (PORT) provided field-based support and advocacy for people who were experiencing homelessness, living with chronic health conditions, and/or were diagnosed with mental health and/or substance use disorders. Huntington Hospital provided a registered nurse, 10 hours per week, to assist the program. As a direct result of the nurse's contributions to the program:
 - 28 field-based health screenings were provided
 - 12 flu vaccines and 45 COVID-19 vaccines were administered
 - 78 clients who were experiencing homelessness were assisted

Health Care Support Services

- In collaboration with the Health Consortium of Greater San Gabriel Valley, five member hospitals, Union Station Homeless Services, and United Way of Greater Los Angeles, the Service Planning Area 3 San Gabriel Patient Navigation Pilot began implementation in 2021. The program provided post-discharge case management for persons who were experiencing homelessness, connecting patients to support and needed services.
- 1,096 Huntington patients were identified as vulnerable and in need of additional assistance for post-discharge follow-up and as-needed assistance with care transitions.
- Discounted or free prescription medications were provided upon discharge for 176 patients who were unable to afford the cost of their prescription medications.
- A community navigator and two community homeless coordinators assisted vulnerable populations, including persons who were experiencing homelessness.
- Senior Care Network (SCN) served 663 community members in 2021, to help seniors live safely in their homes. Additional highlights of the program include:
 - Responded to 2,884 phone inquiries from the general public
 - Provided a virtual educational lecture series, which including health-related topics, including: advanced healthcare directives, risk factors for heart disease, COVID-19, stroke care, cancer care, dementia, self-care, eye health, and hair loss. 614 community members participated.
 - Distribute biannual Health Connection Newsletters contains information and advice on aging and disease management as well as events calendar and description of ongoing programs.
- Ask a Nurse Information line provided information in response to 16,322 community inquiries.
- The Huntington Hospital's Center for Health Evidence is open to the public and provided reference, database and internet searching, document delivery and inter-library loans. The Hospital's Community Health Library librarians and trained volunteers provided assistance to access medical information, newsletters, journals, and online videos.
- 12 individuals were provided free ambulance transportation services and 1,517 community members received transportation assistance in the form of bus tokens and cab fare.

- Assisted patients to enroll in health insurance coverage.
- Community members were able to access a dedicated number for free referral services for health classes, support groups and COVID-19 information.
- The Blood Donor Center nursing staff provided community education on being a donor. The Blood Donor Center collected 2,924 units of blood from the community and from these units, Huntington Hospital produced 5,748 blood products.
- Huntington Hospital Cancer Center offered education and support groups helping patients and their families cope with their diseases. In addition, cancer navigators, who are nurses, dietitians, and social workers, helped coordinate services and navigate through appointment scheduling, insurance coverage questions, and complementary therapies. In 2021, 39 persons were served.
- At the Constance G. Zahorik Appearance Center at Huntington Hospital, a licensed cosmetologist helped clients manage the cosmetic side effects of cancer treatment, including the use of wigs, makeup, scarves and hats, and sun protective clothing. Referrals for breast prosthesis and bra fittings were also provided.
- Huntington Hospital is part of the Food for All San Gabriel Valley Initiative. The goals are to introduce food insecurity screening with patients at regional hospitals and use a Social Determinates of Health platform to connect at-risk patients with patient navigators who are located at food agency partners.
- Palliative care services were provided to persons in the outpatient setting at no cost.
- Provided lactation support by phone for breastfeeding mothers.

Health Professions Education

Definition: education programs for physicians, nurses, nursing students, and other health professionals.

Graduate Medical Education (GME)

Huntington Hospital offered two residency training programs in affiliation with USC Keck School of Medicine. In 2021, 25 medical residents participated in internal medicine training programs and 17 residents were trained in general surgery.

Nursing Education

Huntington Hospital has partnerships with universities and colleges to provide staff-precepted clinical education for nursing students. This year, 860 student nurses were precepted by nursing staff.

- In 2021, Huntington Hospital Evidence-based Practice/Nursing Research Council sponsored its third Annual Nursing Research Conference.
- Additionally, the Huntington Hospital Nursing Research Center held two educational seminars in 2021: *Exploring Nursing's Role in Health Equity and Moral Resilience*.

Other Health Professions Education

Other health professionals are educated and perform their clinical hours and/or internship rotations at the hospital. In 2021, hospital staff trained 121 students in clinical lab, occupational therapy, outpatient rehab, pharmacy, physical therapy, radiology, respiratory services, social work, and speech language pathology.

Emergency Services Training

The hospital is an emergency care base station for the region. The Emergency Department staff, in partnership with the Pasadena Fire Department, provided continuing education classes, via Zoom, for emergency technicians, paramedics and mobile intensive care nurses from the surrounding communities and Los Angeles County. Moreover, 291 paramedic interns completed required paramedic clinical rotations in the Emergency Department, learning paramedic assessments and skills.

Subsidized Health Services

Definition: Subsidized health services are clinical services provided despite a financial loss to the organization. The financial loss is measured after removing losses associated with bad debt, financial assistance, Medicaid, and other means-tested government programs.

In addition, in order to qualify as a subsidized health service (SHS), the organization must provide the service because it meets an identified community need.

Huntington Ambulatory Care Clinic

Staffed by the hospital's internal medicine residents, the Huntington Ambulatory Care Clinic (HACC) provided primary and specialty care for uninsured and underinsured community members. Uninsured patient assistance funds for medications and home visits are coordinated by a social worker.

Research

Definition: research is the study or investigation to generate generalizable knowledge made available to the public. Research includes the communication of findings and observations, including publication in a journal. Internally funded research and research funded by tax-exempt or government entities are eligible for reporting.

The Clinical Research Department (CRD) supports clinical research studies, including those involving human subjects, in order to advance the science of medicine, investigate enhanced treatment options and improve health care delivery.

Infectious Disease Research

The Infectious Disease Pharmacist is a specialist in pharmacy field who collects and reports clinical

research data.

Cash and In-Kind Donations

Definition: funds and in-kind services donated to community groups and nonprofit organizations.

Cash and in-kind donations were made to nonprofit organizations that addressed health priority needs and supported community benefit efforts.

Cash Donations

Huntington Hospital supported community organizations through cash donations that addressed priority health needs.

In-Kind Donations

- 405 persons who were experiencing homelessness were assisted with clothing donations.
- Leadership staff participated in community collaboratives and partnerships to increase access to health care and address community needs, including:
 - Health Consortium of Greater San Gabriel Valley
 - Pasadena Partnership Healthcare Committee
 - Convalescent Aid Society
 - Azusa Pacific University Social Work Advisory Board

Community Benefit Operations

Definition: direct and indirect costs associated with assigned staff, community health needs assessments, community benefit planning, tracking, reporting, evaluating and operations.

In 2021, funding supported:

- Lyon Software CBISA subscription
- Administrative support
- MySidewalk CHNA dashboard
- Community benefit consultants

Community Building Activities

Definition: activities that support community assets by offering the expertise and resources of the hospital organization. These activities may address the root causes of health problems or the determinants of health, such as education, homelessness, poverty and the environment.

Advocacy

Hospital representatives participated engaged in local, state and national advocacy efforts that

supported improved access to health care, , including:

- Hospital Association of Southern California
- California Hospital Association
- American Hospital Association

Workforce Development

Huntington participated in community programs that encouraged careers in the health professions.

- Through partnerships with Blair Health Career Academy and Pasadena Unified School District Center for Independent Study, Medical Arts Program, 30 students explored health careers at Huntington Hospital.
- Six individuals participated in the Health Career Connections program, a program for minority youth to explore health careers.

Financial Summary of Community Benefit

Huntington Hospital's financial summary of community benefit for 2021 (January 1, 2021 to December 31, 2021) is summarized in the table below. The Hospital's community benefit costs comply with Internal Revenue Service instructions for Form 990 Schedule H. Costs are based on the hospital's overall cost to charge ratio.

Community Benefit Categories	Net Benefit
Charity Care/Financial Assistance ¹	\$4,129,602
Unpaid Costs of Medi-Cal ²	\$52,034,131
Education and Research ³	\$29,095,994
Other for the Broader Community ⁴	\$11,627,172
Total Community Benefit Provided Excluding Unpaid Costs of Medicare	\$96,886,899
Unpaid Costs of Medicare ²	\$38,536,000
Total Quantifiable Community Benefit	\$135,422,899

¹ Financial Assistance includes traditional charity care write-offs to eligible patients at reduced or no cost based on the individual patient's financial situation. Financial Assistance or Charity Care does not include costs for patients who had commercial insurance, but could not afford their out-of-pocket costs.

² Unpaid costs of public programs include the difference between costs to provide a service and the rate at which the hospital is reimbursed.

³ Costs related to the health professions education programs and medical research that the hospital sponsors.

⁴ Includes non-billed programs such as community health education, screenings, support groups, clinics, support services and community benefit operations.

Community Benefit Plan 2020-2022

As a result of the 2019 Community Health Needs Assessment (CHNA), Huntington Hospital selected significant health needs it will address through its Implementation Strategy. The plan outlines the health needs the hospital will and will not address and the strategies it will use to address the selected health needs.

Significant Needs the Hospital Intends to Address

Huntington intends to take actions to address the following health needs identified in the FY2019 CHNA:

- Access to health care services
- Child and adolescent health
- Heart disease and stroke
- Older adults and aging

Health Need: Access to Health Care Services

Goal

Improve access to health care for uninsured and underserved residents of Greater Pasadena.

Strategies and Programs

1. Provide navigation assistance to obtain health insurance and/or services available to vulnerable persons.
2. Provide health care outreach.
3. Offer affordable, high-quality primary and specialty health care to underserved populations.
4. Provide medical clinics to supplement existing services to reach adult underserved residents.
5. Provide grant funding and in-kind support to community organizations to support access to health care.

Health Need: Child and Adolescent Health

Goals

- Mitigate the effects of stress and trauma and improve the health and well-being of children in the community.

Strategies and Programs

1. Provide programming in the Pasadena Unified School District to teach children and their caregivers the tools to cope with stressors through the Trauma-Informed Care Initiative.
2. Provide grant funding and in-kind support to community organizations to support child and adolescent health.

Health Need: Heart Disease and Stroke

Goal

Improve health outcomes for persons with heart disease and stroke through increased awareness, education and support.

Strategies and Programs

1. Provide health education and support in the community through community outreach programs, including health screenings, disease management and health counseling, linkages to services, advocacy, and emergency intervention.
2. A dietician will provide education to promote disease prevention and improvement chronic disease management through healthy diet and lifestyle practices.
3. Expand education and support for persons with diabetes.
4. Partner with the American Heart Association to offer education resources and programs.
5. Provide grant funding and in-kind support to community organizations to address chronic diseases.

Health Need: Older Adults and Aging

Goal

Low-income and underserved older adults will receive the services and support to meet their needs.

Strategies and Programs

1. Provide older adults and their family caregivers with services, information, education, and support.
2. Support individuals with chronic diseases, limited resources, and psychosocial issues, which lead to hospitalization and threaten independence.
3. Provide grant funding and in-kind support to community organizations to support older adults.

Evaluation of Impact

Huntington Hospital will monitor and evaluate the programs and activities outlined above. The reporting process includes collection and documentation of tracking measures, such as the number of people reached/served and collaborative efforts to address health needs.

Needs the Hospital Will Not Address

Taking existing hospital and community resources into consideration, Huntington Hospital will not directly address the remaining health needs identified in the CHNA including mental health and dental care. The hospital chose to concentrate on those health needs that can most effectively be addressed, given the organization's capabilities. Huntington Hospital has insufficient resources to

address all the identified needs and, in some cases, the needs are currently addressed by others in the community. Resources currently exist in the Greater Pasadena area through community organizations that are specifically funded, and employ professionally trained staff, that provide programs and services that address mental health and dental care. Huntington Hospital will continue to look for opportunities to address community needs and provide assistance where we can make a meaningful contribution.

Contact Information

Huntington Hospital

100 W. California Blvd.

Pasadena, CA 91105

<https://www.huntingtonhospital.org/>

Community Benefit Contact

Ruth Pichaj, RN, PHN

Manager, Community Outreach and Benefits

ruth.pichaj@huntingtonhospital.com